



IBIS Hotel, Kuala Lumpur



08:00 AM – 05:00 PM



17 September 2026

TRAINING OUTLINES

The MSQH Patient Safety Workshop 2026 is designed as a one-day, highly interactive programme to support healthcare leaders, quality professionals, and frontline teams in translating the ISQua White Paper on Patient Safety for Healthcare Organisations using a Toolkit into practical, implementable strategies. The workshop focuses on real-world applications, contextual adaptation, and co-creation of solutions relevant to the Malaysian healthcare system.

OBJECTIVES

Patient safety principles, as outlined in the International Society for Quality in Health Care White Paper, emphasize a systems-based approach to minimizing harm and improving healthcare outcomes. These principles focus on fostering a strong safety culture, ensuring effective leadership and governance, and promoting transparency through incident reporting and learning systems

LEARNING OBJECTIVES

By the end of the workshop, participants will be able to:

- Understand the core pillars and strategic intent of the ISQua Patient Safety White Paper
- Identify gaps and opportunities within their patient safety systems
- Apply structured implementation strategies using the ImpliSafe Toolkit
- Adapt global patient safety frameworks to the local context
- Develop a practical, time-bound patient safety action plan
- Use measurement tools to sustain and monitor improvement

TRAINING FEE

MSQH Member: RM 1,100 / Pax

Non – MSQH Member: RM 1,300 / Pax

Notes: All fees exclude 8% SST

Closing Date : 01 September 2026

REGISTER HERE



MODULE INTEGRATED BY:

RECOGNISED BY:

INTERNATIONALLY ACCREDITED BY:

PROGRAM FLOW

Time	Program / Topics	Speakers
08:00 am	Registration	MSQH Secretariat
08:30 am	Opening Remarks	Datuk. Dr. Heric Corray
08:45 am	Introduction to ISQua White Paper on Patient Safety for Healthcare Organisations - Safe Care is the Right Care	Dr. Anuradha Pichumani
09:00 am	Module 1: Advocacy & Leadership	Dr. Anuradha Pichumani
09:30 am	Module 1 Workshop	Dr. Anuradha Pichumani & A/Prof Dr. Michael Sinnot Facilitator (Dr. Karthika)
10:00 am	Mid-Morning Break	
10:15 am	Module 2: Health Worker Education & Safety	Dr. Anuradha Pichumani & A/Prof Dr. Michael Sinnot
10:45 am	Module 2 Workshop	Dr. Anuradha Pichumani & A/Prof Dr. Michael Sinnot Facilitator: (Dr. Shreya)
11:15 am	Q&A Session	
11:30 am	Module 3: Patient, Family, and Career Engagement and Empowerment	Dr. Anuradha Pichumani
12:00 pm	Module 3 Workshop	Dr. Anuradha Pichumani & A/Prof Dr. Michael Sinnot Facilitator: (Shantini)
12:30 pm	Lunch Break	
13:30 pm	Module 4: Clinical Process Improvement	Dr. Anuradha Pichumani
14:00 pm	Module 4 Workshop	Dr. Anuradha Pichumani & A/Prof Dr. Michael Sinnot Facilitator: (Dr. Shreya)
14:30 pm	Q&A Session	
14:45 pm	Module 5 Implementation Tools	Dr. Anuradha Pichumani
15:15 pm	Q&A Session	Dr. Anuradha Pichumani & A/Prof Dr. Michael Sinnot
15:45 pm	Individual Reflection & Improvement Planning	Facilitator: (Dr. Anuradha Pichumani)

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